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# WILL COUNTY SUPERVISOR OF ASSESSMENTS OFFICE

RHONDA R. NOVAK, CIAO/I CHIEF COUNTY ASSESSMENT OFFICER

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www.willcountysoa.com
Hours:

MONDAY - FRIDAY 8:30 AM - 4:30 PM

# A GUIDE TO CONTACTING WILL COUNTY LOCAL TOWNSHIP ASSESSORS

Township assessors are the elected local government officials responsible for valuing your property for tax purposes. They determine the fair market value of your home and use this information to calculate your assessment. Fair market value is the amount your home would likely sell for in a competitive, open market. This value is based on many factors, including your property characteristics, current sales of like homes in your area, and a sales ratio study that takes the three previous years'



sales into account. Generally, your assessment is determined by taking one-third of your market value and subtracting and exemptions to which you may be entitled. However, only your township assessor can tell you exactly how your assessment was arrived at.

Assessors are also responsible for maintaining accurate property record cards for all properties within a township. The cards contain relevant information about your property like square footage, number of plumbing fixtures, year built, etc. You can visit your assessor's office to view your card, and some assessors have Web sites with property record card information. You can also find property record information on the Supervisor of Assessments Web site.

### FREQUENTLY ASKED QUESTIONS

### What steps should I take to resolve an issue with my assessment?

**Step 1:** Contact your local township assessor. Many times simply talking with your assessor can lead to a resolution or understanding about your assessment. You can find your assessor's contact information on the back of this flyer or on your tax bill.

**Step 2:** Check that the property characteristics are correct on your property record card.

**Step 3:** Check to see if your assessment is comparable to assessments and sales of like homes in your neighborhood. You can view your neighbors' assessment values on your township assessor's Web site or on the Supervisor of Assessments Web site.

### When should I contact my assessor?

As soon as you suspect your assessment might be incorrect. Assessments are published in mid to late August, and you have thirty days after the publication date to formally appeal your assessment. Assessors are usually the busiest just before the deadline to appeal, so the sooner you can contact them before then, the more time they will have to address your particular issue.

### What if I can't come to a resolution with my assessor?

If you cannot find a resolution with your assessor, you can appeal your assessment to the Will County Board of Review. For more information about how to file an appeal or to download appeal forms, visit the Supervisor of Assessments Web site.

### ASSESSOR CONTACT INFORMATION

### CHANNAHON TOWNSHIP ANN CRICKMAN

Phone: (815) 467-2831 Fax: (815) 467-7342

PO Box 456, Channahon, IL 60410

Office Hours: Mon-Thurs 9:00 am to 1:00 pm and

Fri by appointment only

# CRETE TOWNSHIP SANDY DROLET

Phone: (708) 672-8291 Fax: (708) 672-9309

1367 Wood Street, Crete, IL 60417

Office Hours: Mon-Thurs 8:00 am to 4:00 pm

### CUSTER TOWNSHIP PAMELA HALL

Cell Phone: (815) 458-2252

36005 Ohlhues Road, Custer Park, IL 60481

Office Hours: by appointment

### DUPAGE TOWNSHIP JOHN E. RANDALL

Phone: (630) 759-1315 Fax: (630) 759-6163

241 Canterbury Lane, Bolingbrook, IL 60440 Office Hours: Mon-Fri 9:00 am to 4:00 pm

# FRANKFORT TOWNSHIP JOE KRAL

Phone: (815) 464-3180 Fax: (815) 464-3182

11000 W. Lincoln Highway, Frankfort, IL 60423 Office Hours: Mon–Fri 8:00 am to 4:00 pm

### GREEN GARDEN TOWNSHIP JOANNE BETTENHAUSEN

Phone: (815) 478-3920 Fax: (815) 478-3920

11715 W. Bruns Road, Manhattan, IL 60442 Office Hours: Mon-Fri 9:00 am to 4:00 pm

### HOMER TOWNSHIP KAREN SZYNKOWSKI

Phone: (708) 301-8166 Fax: (708) 301-7041

14350 W. 151st Street, Homer Glen, IL 60491 Office Hours: Mon-Thurs 8:00 am to 4:00 pm

### JACKSON TOWNSHIP VICKI GARVEY

Phone: (815) 423-5780 Fax: (815) 423-6952 100 E. Mississippi Street P.O. Box 411, Elwood, IL 60421 Office Hours: Mon by appointment only, Tues-Fri 9:00 am to 1:00 pm

### JOLIET TOWNSHIP JIM BRENCZEWSKI

Phone: (815) 726-5446 Fax: (815) 726-0566

175 W. Jefferson Street, Joliet, IL 60432 Office Hours: Mon-Fri 8:30 am to 4:00 pm

### LOCKPORT TOWNSHIP DEBBIE E. MASON

Phone: (815) 838-0780 Fax: (815) 838-5479 222 E. 9th Street, Room 305, Lockport, IL 60441 Office Hours: Mon/Tues/Thurs/Fri 9:00am to 4:00pm, Wed 9:00 am to 12:00 pm

### MANHATTAN TOWNSHIP JOE R OLDANI

Phone: (815) 478-5154 Fax: (815) 478-5154 23465 Eastern Avenue, Manhattan, IL 60442 Office Hours: Mon–Thurs 5:00 pm to 9:00 pm, Sat 9:00 am to 12:00 pm

## MONEE TOWNSHIP SANDRA HEARD

Phone: (708) 534-6023 Fax: (708) 534-6027 46 Towncenter, University Park, IL 60466 Office Hours: Mon & Wed 9:00 am to 1:00 pm, Tue 9:00 am to 6:00 pm (Closed 12:30 pm to 1:30 pm), Thurs 9:00 am to 4:00pm, Closed Fri

### NEW LENOX TOWNSHIP BONNIE LUCKHART HERNANDEZ

Phone: (815) 485-9419 Fax: (815) 485-0748

1100 S. Cedar Road, New Lenox, IL 60451 Office Hours: Mon-Fri 8:00 am to 3:30 pm

# PEOTONE TOWNSHIP PATRICIA LATHAM

Phone: (708) 258-9192 Fax: (708) 258-6583

1108 W. Wilmington, Peotone, IL 60468 Office Hours: Mon-Fri 12:00 pm to 4:00 pm (by

appointment only)

### PLAINFIELD TOWNSHIP ERIN KLIAICH

Phone: (815) 436-5110 Fax: (815) 436-5117

22525 W. Lockport Road, Plainfield, IL 60544 Office Hours: Mon-Fri 8:00 am to 12:00 pm &

1:00 pm to 4:00 pm

### REED TOWNSHIP CARLOTTA MARCHESE

Phone: (815) 458-6068 Fax: (815) 458-6028

44 N. Division, P.O. Box 77, Braidwood, IL 60408

Office Hours: by appointment

# TROY TOWNSHIP PATRICIA GABRIELSON

Phone: (815) 744-5806 & 744-5807

Fax: (815) 744-5803

25448 Seil Road, Shorewood, IL 60404 Office Hours: Mon-Fri 9:00 am to 4:00 pm

# WASHINGTON TOWNSHIP CAROL ANN BLUME

Phone: (708) 946-9167 Fax: (708) 946-2116

30200 Towncenter Dr, Beecher, IL 60401

Office Hours: by appointment

# WESLEY TOWNSHIP ESTHER RODAWOLD

Phone: (815) 791-1920 Fax: (815) 476-7742

21333 W Ballou Road, Wilmington, IL 60481

Office Hours: by appointment

# WHEATLAND TOWNSHIP KELLI LORD

Phone: (630) 851-9740 Fax: (630) 851-3283

31W236 91st Street, Naperville, IL 60564 Office Hours: Mon–Fri 8:00 am to 4:00 pm

### WILL TOWNSHIP STELLA ZAJAKALA

Phone: (708) 258-9598 Fax: (708) 258-9598

4127 W. Church Road, Beecher, IL 60401 Office Hours: Mon–Fri 9:00 am to 4:00 pm

### WILMINGTON TOWNSHIP CARLOTTA MARCHESE

Phone: (815) 476-7255 Fax: (815) 476-5270 299 E. Kahler Road, Apt #4 Office: 204 N. Main Street Wilmington, IL 60481 Office Hours: by appointment

# WILTON/FLORENCE TOWNSHIP DENNIS BENDER

Phone: (815) 823-2737 Fax: (815) 478-0150 30550 S. Elevator Road Manhattan, IL 60442 Office Hours: by appointment